

enhancing public transport authorities in Europe



SERVICE CONTRACT MANAGEMENT

HOPES & DREAMS
WAYS & MEANS

Razlog, 30^o of October 2013



SUMMARY

- Current status of PT in Brasov Metropolitan area
- Needed improvements
- Provisions for the service contract

CURRENT STATUS



- PTA just set up in the Brasov metropolitan area
- PTA already certified to issue PT licenses
- Private operators licensed until the 31st of January with the possibility to run until new licenses are issued by the new authority

NEEDED IMPROVEMENTS



- New safety and comfort provisions
- Data collection capabilities
- Modern (integrated) ticketing capabilities



PROVISIONS FOR THE SERVICE CONTRACT

- Minimum levels of revenue assumed by the operators(s) and enforced by the PTA
- Increase of passenger from the 2012 baseline



PROVISIONS FOR THE SERVICE CONTRACT

- Monitoring procedures adopted by the operator(s), approved by the PTA, implemented by the operator(s) and supervised by the PTA
- Clear provisions to incentivize competitiveness



BACK TO THE REAL WORLD

- Achieving an efficient management of the service contract is a PROCESS
- We need time and resources to gain the expertise, both the PTA and the operator(s)





BACK TO THE REAL WORLD

- Political level gets involved in order to secure the long term resources
- Short term (probably 12 months) contract with the in-house PT operator



BACK TO THE REAL WORLD

- Development of the rolling stock according to the needs of the metropolitan level service
- Change of attitude - shift toward competitiveness



**THANK
YOU!**